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Membership enrollment forms may be mailed to:

W.C.E.A.A., P.O. Box 515, New Martinsville, WV 26155

Wetzel County Emergency **Ambulance Authority, Inc.** (W.C.E.A.A.) W e t z e l County EMS Join The Wetzel County **Emergency Ambulance Authority Membership Program Four Wetzel County Emergency Ambulance Authority Stations Serving You** Station 20-New Martinsville/Paden City **Station 30-Grandview/Proctor Station 50-Pine Grove/Shortline Station 60-Hundred/Burton** When seconds count, do you have what it takes to survive a life-threatening

medical emergency?

Local Postal Customer

W.C.E.A.A. P.O. Box 515 New Martinsville, WV 26155

PRSRT STD ECRWSS U.S. POSTAGE **PAID** EDDM Retail When you are faced with a medical emergency, your best hope for a good outcome rests in the ability to act quickly.

When someone is having a heart attack, fast action is crucial. With each minute that passes, more heart tissue is deprived of oxygen and sustains greater damage. Blood flow must be restored as soon as possible to improve chances of survival.

In the event of a stroke, prompt treatment could mean the difference between life and death. The longer a stroke goes untreated, the greater the damage and potential disability. In the most common type of stroke, intervention must occur within 3 hours of onset of symptoms to reduce long-term disability, according to the American Heart Association.

After a serious car accident, several lifethreatening injuries may exist, such as head trauma, spinal injury, internal bleeding and/or fractures. The sooner the patient arrives at an emergency trauma center following a serious car accident, the better the prognosis.

Life is full of dangerous possibilities, but you can affect the outcome of a medical emergency.

When the worst happens...time is of the essence. Get the help you need!

It's called the Golden Hour—meaning the time from a traumatic injury until you reach definitive care, which can improve your outcome.

W.C.E.A.A. works in cooperation with your local Emergency Responders. A call to 911 is the first step to take in any emergency. The 911 dispatchers are trained to get specific information about the medical emergency from the caller. W.C.E.A.A. medical EMT's and Paramedics are on duty 24 hours a day, 365 days a year to respond to medical emergencies.

Some cases may call for emergency transport from an outlying medical facility to a larger hospital. We will work with your physician and health care provider to make sure that you reach the appropriate specialized care facility as quickly as possible.

In the event our ambulances are committed on other patient transports or out of service for maintenance, another ambulance service may need to transport you. Your membership only covers transports by our agency. You will be responsible for payment of the bill from the other ambulance provider. It is important that you get the medical care you need as quickly as possible so you will have the best chances for survival and degree of recovery.

W.C.E.A.A. has over 37 years experience in emergency ambulance transport services. W.C.E.A.A. is licensed in WV and has received a "Superior" rating for organizational, staffing, emergency ambulance vehicles, and approved equipment carried on each ambulance.

Your W.C.E.A.A. membership offers significant benefits. W.C.E.A.A. will work on your behalf with your benefits provider to secure payment for your <u>Emergency Ambulance Transport</u>. Whatever your benefits providers pay, will be considered as payment-in-full for your <u>Emergency Ambulance</u> <u>Transport</u> that is within a 50 mile radius.

When you become a W.C.E.A.A. member, you will be supporting the healthcare needs of your friends and neighbors. Our membership base helps support all of our ambulance stations where having a quick response time to emergency medical situations can save lives.

W.C.E.A.A. utilizes state-of-the-art technology in electronic medical records keeping and claim submissions.

(If you have already purchased an ambulance membership from us, <u>"Thank You"</u>. Please give this brochure to a friend or neighbor)

W.C.E.A.A. Membership

Terms and conditions

Wetzel County Emergency Ambulance Authority, Inc.(W.C.E.A.A) offers memberships that provide prepaid protection against emergency ambulance costs that are not covered by a member's insurance or medical benefits, subject to the following terms and conditions:

- 1. Transport by a WCEAA ambulance will be to the closest appropriate medical facility for medical conditions that are deemed by an attending medical professional to be life-or-limb-threatening, or that could lead to permanent disability, and which require emergency ambulance transport. A patient's medical condition, not membership status, will dictate whether or not emergency ambulance transportation is appropriate and required. Under all circumstances, WCEAA retains the sole right and responsibility for determining whether or not a patient is transported.
- WCEAA services may not be available when requested due to factors beyond WCEAA's control, such as use of WCEAA ambulances by another patient or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, or patient size.
- Members who have insurance or other benefits that cover the cost of ambulance services are financially liable for the cost of services up to the limit of any available insurance or benefit coverage. In return for payment of the membership fee, WCEAA will consider all emergency ambulance costs not covered by any insurance or benefits available to the member to have been fully prepaid. WCEAA reserves the right to bill directly the appropriate insurance or benefits provider for services rendered, and members authorize their insurer or benefits provider to pay any covered amounts to WCEAA directly. Members agree to remit to WCEAA, not to exceed regular charges. WCEAA is not an insurance company.
- 4. WCEAA membership is not an insurance policy and cannot be considered as a secondary insurance coverage or a supplement to any insurance coverage. WCEAA will not be responsible for payment for services provided by another ambulance service.
- 5. These terms and conditions supersede all previous terms and conditions between a member and WCEAA, including any other writings, or oral representations, relating to the terms and conditions of membership.

The preceding Terms and Conditions apply to all WCEAA emergency ambulance providers.

I have read and understand the WCEAA Membership Terms and Conditions. The information provided on my application is complete and accurate. I authorize my insurer or benefits provider to pay any covered amounts to WCEAA directly.

Signature

month day year